



March 1, 2023

RE: BIG ANNOUNCEMENT!

Dear Alter Enterprise Customer,

Alter Enterprise's President Ryan Alter and the leadership team at Alter are very pleased to announce that effective March 1st, 2023, Alter Enterprise will be acquired by Fisher's Technology. Fisher's is similar to Alter with offerings in managed IT services and phone solutions. We are different in that Fisher's also provides copy/print technology, document management solutions, and a portfolio in production print and managed print services.

The team at Alter led a thorough evaluation of several potential candidates and unanimously agreed that Fisher's was the organization that will provide the type of outstanding service and support that Alter's customers deserve moving forward. There is a clear connection with culture and commitment to excellence between the two organizations, and we are excited to continue to provide the high level of service that you are accustomed to.

WHAT DOES THIS MEAN FOR YOU?

Your support phone number and rates will remain unchanged. You can expect the same level of commitment to service you have always had, with the same local team dedicated to providing you with IT services. Please see the enclosed FAQ sheet with customer updates for bill pay options, website, social media channels, vehicles, etc.

For IT support and contract questions, please follow your normal processes or by calling the following phone number - (406) 214-3977

WHO IS FISHER'S TECHNOLOGY?

Fisher's Technology is an 86-year-old company founded in Boise, Idaho with 5 offices in Idaho, 7 offices in Montana, 2 offices in Utah, and an office in Spokane, Washington. With 185+ employees, Fisher's has deep expertise and resources to provide you an amazing support experience. Fisher's also hosts many educational and social events, so please look forward to learning and having a great time with the Fisher's team.

FLIP OVER FOR MORE INFO



IT Services
Missoula, MT

FISHER'S HAS ACQUIRED ALTER ENTERPRISE

LEADERSHIP

Maintaining leadership at Fisher's offices in Missoula, MT will be Ryan Alter and Shannon Sanden. Ryan and Shannon are your local resources for additional questions regarding this exciting news.



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SHANNON SANDEN
Fisher's General Manager
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If for some reason this transition negatively impacts your business and your team in any way, please contact Ryan or our CEO, Chris Taylor. Chris's email address is ctaylor@fisherstech.com and his direct line is (406) 558-2022.

WELCOME TO THE FISHER'S FAMILY

On behalf of the Fisher's owners, team members, and our new Alter Enterprise family, we are honored to continue to serve you and to continue the Alter greatness. Thank you for your business partnership.

For more information, please see the FAQ page enclosed. Still have questions? Visit fisherstech.com/alter-enterprise or see us on social media.

Sincerely,



CHRIS TAYLOR
Fisher's CEO
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(406) 558-2022