



September 1, 2022

**RE: BIG ANNOUNCEMENT!**

Dear VLCM Managed Print Services Customer,

VLCM's CEO Mike Linton and the executive team at VLCM are very pleased to announce that effective September 1st, 2022, VLCM's Managed Print Services (MPS) business will be acquired by Fisher's Technology.

The team at VLCM led a very thorough evaluation of several potential candidates and unanimously agreed that Fisher's was a fantastic organization that would provide the type of outstanding service and support that VLCM's customers deserve moving forward. It was also obvious that there was a clear connection with culture and commitment to excellence between the two organizations.

**WHAT DOES THIS MEAN FOR YOU?**

Your support phone number, account number, and rates will remain unchanged. You can expect the same level of commitment to service you have always had, with the same local team dedicated to providing you with copier and printer services. Please see the enclosed FAQ sheet with MPS customer updates for bill pay options, website, social media channels, service vehicles, etc.

**For service requests, supplies, meter readings, and contract questions, please follow your normal processes by calling the following phone numbers:**

**Service (801) 303-5305 | Supplies (801) 214-9861 | Main Line (801) 938-7311**

**WHO IS FISHER'S TECHNOLOGY?**

Fisher's Technology is an 86-year-old company founded in Boise, Idaho with 4 offices in Idaho, 6 offices in Montana and an office in Spokane, Washington. With 175+ employees, Fisher's also has deep expertise and resources to provide you an amazing support experience. Fisher's also hosts lots of educational and social events, so please look forward to learning and having a great time with the Fisher's team.

**FLIP OVER FOR MORE INFO**



ACQUIRED BY [fisherstech.com/vlcm-mps](http://fisherstech.com/vlcm-mps)

## LEADERSHIP

Maintaining leadership at Fisher's offices in Salt Lake City and St. George will be Gavin Fenton. Gavin is your local resource for additional questions regarding this exciting news.



### **GAVIN FENTON**

**Utah Regional Sales Manager**

[gfenton@fisherstech.com](mailto:gfenton@fisherstech.com)

(801) 938-6006

If for some reason this transition negatively impacts your business and your team in any way, please contact Gavin or our CEO, Chris Taylor. Chris's email address is [ctaylor@fisherstech.com](mailto:ctaylor@fisherstech.com) and his direct line is (801) 938-4413.

## WELCOME TO THE FISHER'S FAMILY

On behalf of the Fisher's owners, team members, and families and our new VLCM MPS family, we are honored to continue to serve you and to continue the VLCM MPS greatness. Thank you for your business partnership.

For more information, please see the FAQ page enclosed. Still have questions? Visit [fisherstech.com/vlcm-mps](http://fisherstech.com/vlcm-mps) or see us on social media.

Sincerely,



### **CHRIS TAYLOR**

**Fisher's CEO**

[ctaylor@fisherstech.com](mailto:ctaylor@fisherstech.com)

(801) 938-4413