



# **COPIERS / PRINTERS**

## **Meter Readings**

*Meter readings are required for invoicing your service contract with Fisher's. The meter readings are due each billing cycle within 7 days of the invoicing date.*

***To make it as easy as possible for you, we have several methods by which we can collect meter readings.***

### **AUTOMATED READINGS**

Fisher's utilizes KPAX software from ACDI, Inc. to automatically collect meter readings off any device connected to your network. This eliminates the need for a person to collect the meter readings each billing cycle. Even better news, no personal or user data is collected with the software!

**About to run out of toner?** Not with KPAX! As an added feature, KPAX also allows Fisher's to monitor your toner levels and ensure a replacement is in your hands exactly when you need it.

### **E-INFO WEB PORTAL**

If you have provided Fisher's with a Meter Reading contact, Fisher's billing system will send you an email each billing cycle with a link to our E-Info website. Just click on the link and enter the meter readings for each of your contracted Fisher's devices.

*If you have any questions or concerns regarding meter readings and/or invoicing, please contact the Meters Department at:  
***meters@fisherstech.com****