



May 2, 2022

RE: BIG ANNOUNCEMENT!

Dear Valued Terrell's Customer,

Terrell's Office Solutions is excited to announce that we have joined forces with Fisher's Technology. Fisher's is similar to Terrell's with offerings in copy/print technology. We are different in that Fisher's also provides managed IT services, telephone systems, and document management solutions as well as a larger portfolio in production print and managed print services.

Phil Angell, CEO, and the Terrell's team hand-picked Fisher's to take over Terrell's legacy and has entrusted Fisher's to take care of Terrell's amazing customers and employees after 60 years of greatness in Montana.

WHAT DOES THIS MEAN FOR YOU?

Our phone numbers and addresses, your account number, the way you pay your bill, and your rates will remain unchanged. You can expect the same level of commitment to service you have always had, with the same local team dedicated to providing you with copier and printer services. The Terrell's Bozeman, MT location will remain the same and Terrell's Billings team will be moving into Fisher's Billings location. In the coming months, our website, social media channels, service vehicles and uniforms will only have the Fisher's name. We will provide you with notification before any change occurs.

For service requests, supplies, meter readings, and contract questions, please follow your normal processes by calling the office in your service area:

Bozeman (406) 587-4455 -or- Billings (406) 252-0055

WHO IS FISHER'S TECHNOLOGY?

Fisher's Technology is an 86-year-old company hailing originally from Boise, Idaho and has 4 locations in Idaho, 6 locations in Montana and a location in Spokane, Washington. With 170+ employees, Fisher's also has deep expertise and resources to provide you an amazing support experience. Fisher's also hosts lots of educational events and parties, so please look forward to learning and having a great time with the Fisher's team.

FLIP OVER FOR MORE INFO



LEADERSHIP

Maintaining leadership at Fisher's office in Bozeman and Billings will be Phil Angell. Phil is your local resource for additional questions regarding this exciting news.



PHIL ANGELL
Terrell's CEO/President
phil@terrellsoffice.com
(406) 587-4455

If for some reason this transition negatively impacts your business and your team in any way, please contact Phil or our CEO, Chris Taylor. Chris's email address is ctaylor@fisherstech.com and his direct line is (406) 558-2022.

WELCOME TO THE FISHER'S FAMILY

On behalf of the Fisher's owners, team members, and families and our new Terrell's family, we are honored to continue to serve you and to continue the Terrell's legacy. Thank you for your business partnership.

For more information, please see the FAQ's page enclosed. Still have questions? Visit terrellsoffice.com/merger or see us on social media.

Sincerely,



CHRIS TAYLOR
Fisher's CEO/President
ctaylor@fisherstech.com
(406) 558-2022