



# QUICK REFERENCE GUIDE

## MONTANA



### E-INFO LOGIN FOR SUPPORT & SUPPLIES

Fisher's is pleased to offer **E-INFO**, our easy-to-use online portal, for placing **SERVICE** requests and ordering **SUPPLIES**.

A Customer Support Specialist will contact you to set up your personal login credentials within one week after your new equipment is installed. If you have not been in contact with our Customer Support Specialist, please email: [supplies@fisherstech.com](mailto:supplies@fisherstech.com)



### ABOUT E-INFO

- Quickest way to complete your service and supply needs
- Visibility to your supplies – You can also view supplies you've used in the past, even at multiple locations for your company!
- Visibility to track your order – Know exactly when your supplies should arrive!
- Quick reference to useful information to manage your account
- Mobile responsive

### LEASING QUESTIONS

Leasing Administrator  
Email: [leasing@fisherstech.com](mailto:leasing@fisherstech.com)  
Phone: 406-205-8215

### BILLING QUESTIONS

Accounts Receivable Administrator  
Email: [ar@fisherstech.com](mailto:ar@fisherstech.com)  
Phone: 406-545-0807

### HOURS

Monday - Friday 8AM - 5PM  
CLOSED: Memorial Day, Fourth of July,  
Labor Day, Thanksgiving, Christmas,  
and New Year's Day

If you are not utilizing the E-Info portal,  
you can also connect with Fisher's using the options listed below:

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### **COPIER / PRINTER SUPPLY ORDERS**

ONLINE Go to **www.fisherstech.com** and select "Support" on the task bar.  
Select "Order Toner & Supplies" and follow instructions.

EMAIL [supplies@fisherstech.com](mailto:supplies@fisherstech.com)

PHONE (406) 558-2036 **BUTTE** (406) 530-1322 **BILLINGS**  
(406) 558-2036 **GREAT FALLS** (406) 284-7051 **BOZEMAN**  
(406) 558-2036 **HELENA** (406) 558-2036 **MISSOULA**



### **COPIER / PRINTER SERVICE CALL**

ONLINE Go to **www.fisherstech.com** and select "Support" on the task bar.  
Select "Request Service/ IT Support" and follow instructions.

EMAIL Email [service@fisherstech.com](mailto:service@fisherstech.com) with FEQ # and issue description

PHONE Technical assistance available during normal business hours at:  
(406) 558-2025 **BUTTE** (406) 530-1069 **BILLINGS**  
(406) 558-2025 **GREAT FALLS** (406) 284-7050 **BOZEMAN**  
(406) 558-2025 **HELENA** (406) 558-2025 **MISSOULA**



### **IT SERVICE REQUEST**

ONLINE Go to **www.fisherstech.com** and select "Support" on the task bar.  
Select "Request Service/ IT Support" and follow instructions.

EMAIL [support@fisherstech.com](mailto:support@fisherstech.com)

PHONE Technical assistance available during normal business hours at:  
(406) 206-7771



### **ELECTRONIC WORKFLOW SOLUTIONS SERVICE REQUEST**

ONLINE Go to **www.fisherstech.com** and select "Support" on the taskbar. Select  
"Request Service/ IT Support" and follow instructions.

EMAIL Email [service@fisherstech.com](mailto:service@fisherstech.com) with the issue description.

PHONE Technical assistance available during normal business hours at:  
(406) 206-7771

